



MARSH

MARSH MERCER KROLL
GUY CARPENTER OLIVER WYMAN

California
Patient Safety Action Coalition

CAPSAC

Medical Malpractice:

Present and Future Opportunities in Transparency, Disclosure and Learning

April 30, 2010, 10 a.m. to 3 p.m.

Embassy Suites Sacramento
100 Capitol Mall
Sacramento, Calif.

The California Patient Safety Action Coalition (CAPSAC) cordially invites health care industry leaders to its statewide convening meeting focused on improving patient safety and reducing the risk of medical errors through changing the culture around medical event reporting and medical malpractice reform.



Featured Speakers Include



Richard E. Anderson, M.D., FACP, is chairman and CEO of The Doctors Company, the nation's largest physician-owned medical malpractice insurance provider. He serves on the Board of Overseers of the RAND Institute for Civil Justice, the Board of Governors of the National Patient Safety Foundation, the Board of Directors of Californians Allied for Patient Protection and the Board of Directors of the Physician Insurers Association of America.



Mark Ewens, M.D., is the current chief of staff of Woodland Memorial Hospital and a practicing Family Medicine physician with the Woodland Clinic Medical Group in Davis, Calif. He is also a member of the Board of Directors for the Woodland Clinic Medical Group and a Primary Care Department chair. He is a graduate of the University of California - Davis, School of Medicine.



David Marx, J.D., is president and founder of Outcome Engineering, a research and consulting practice focusing on the management of human error through the integration of systems engineering, human factors and the law. He is the author of the National Institutes of Health (NIH) publication *Patient Safety and the "Just Culture": A Primer for Healthcare Executives*.



Kelly Saran, M.S., is risk management consultant/administrative manager senior healthcare at the University of Michigan Health System, an award-winning health care system and premier academic medical center. She holds a master's degree in Nursing Administration/Health Care Policy.

Also featured: **Carol Anne Tarrant, R.N., M.S., J.D., CPHRM**, director of facility patient safety and risk management at COPIC, and **Hal Dasinger**, director of government relations services at The Doctors Company.

Meeting Agenda: Friday, April 30, 2010

- 9:30 to 10 a.m.** **Registration and Coffee**
- 10 to 10:15 a.m.** **Welcome**
The California Patient Safety Action Coalition (CAPSAC) membership and mission discussed.
- 10:15 to 12 p.m.** **Morning Panel Discussion: The Current State of Medical Malpractice**
Panel Facilitator: Maureen Archambault, senior vice president, healthcare practice for Marsh Risk and Insurance Services.
Panelists:
- **Mark Ewens, M.D.**, chief of staff at the Woodland Memorial Hospital, will describe the Woodland Clinic experience with the Just Culture model and how it fits within the current reform efforts.
 - **Kelly Saran**, administrative manager of risk management at the University of Michigan Health System, will provide an overview of the University of Michigan Health system, discuss its model, and share lessons learned about disclosure and communication about medical errors with patients
 - **Carol Anne Tarrant, R.N., M.S., J.D., CPHRM**, director of facility patient safety and risk management at COPIC, will describe the COPIC Model of Disclosure.
 - **Hal Dasinger**, director of government relations services at The Doctors Company, will discuss the current reform efforts in Washington, D.C., and in California, as well as how the role of transparency fits within those efforts.
- 12:15 to 1:15 p.m.** **Lunch**
David Marx, J.D., president of the consulting practice Outcome Engineering and Developer of the “Just Culture” tools for high-risk organizations, will discuss the social justice principles embedded in the Just Culture model.
- 1:30 to 3 p.m.** **Afternoon Panel Discussion**
Richard E. Anderson, M.D., FACP, chairman and CEO of The Doctors Company, and **David Marx, J.D.**, president of Outcome Engineering will discuss opportunities that exist to transform medical malpractice culture from one of privileged information to one of organizational learning and transparency.
- 3 to 3:15 p.m.** **Wrap Up**
Closing remarks and observations from the day.

More information about this event and upcoming CAPSAC activities can be found at www.capsac.org.

Medical Malpractice: *Present and Future Opportunities in Transparency, Disclosure and Learning*

Registration Form

To register and pay for CAPSAC's statewide convening meeting using its secure online system, visit the CAPSAC Web site at www.capsac.org.

You may also mail your completed Registration Form and **\$199** check (made out to "UC Regents") to **Jennifer Yanes, Palo Alto Medical Foundation, 795 El Camino Real, Palo Alto, CA 94301**. If you would prefer to fax your Registration Form and mail your check, fax your completed form to Jennifer Yanes at **650-330-5832**.

Please make a note on your Registration Form that you are sending payment separately. *We regret that we cannot accept registration or credit card payment via phone or fax.*

First Name: _____ Last Name: _____

Degree (D.O., M.D., Ph.D., R.N., etc.): _____

Title: _____

Organization: _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Telephone: _____ E-mail: _____

Continuing Medical Education Information

The Doctors Company provides a continuing medical education opportunity at this event.

This activity is geared toward physicians of all different specialties.

The Doctors Company is accredited by the Accreditation Counsel for Continuing Medical Education (ACCME) to sponsor continuing medical education for physicians.

The Doctors Company designates this educational activity for a maximum of five *AMA PRA Category 1 Credit™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

The Doctors Company wishes to take steps to ensure no individual with a disability is discriminated against because of the absence of auxiliary aids and services. Please contact Carol Chaker at 213-226-0313 to address any special needs.

