

K. Scott Griffith

Chief Operating Officer



K. Scott Griffith is Chief Operating Officer of Outcome Engineering (O^e), a Dallas-based risk management firm specializing in assisting organizations improve operational and safety performance across a wide range of values and objectives. A long-time colleague and associate of O^e President David Marx, he assumes responsibility for all aspects of Outcome Engineering's suite of training, products and services supporting organizational improvement across high-consequence industries worldwide.

Scott began his work in healthcare in the spring of 2000 when he was invited to meet with the Surgeon General and speak before the Department of Health and Human Services' Advisory Committee on Blood Safety and Availability. Since that time, Scott has assisted numerous hospitals and is currently leading Just Culture implementations at several large healthcare systems. His experience brings insight into how the Just Culture model supports a wide range of values and objectives, from patient safety and clinical outcomes to privacy, compassion and operational excellence. He has worked extensively with both management and labor officials and is widely recognized for his ability to help organizations achieve consensus in support of common goals.

In addition, Scott has more than two decades of experience at American Airlines - the world's largest airline - first as a pilot, then as the Managing Director of Corporate Safety and Quality Evaluations. Aerospace and aviation Just Culture Community members will recognize Scott as the father of the industry's Aviation Safety Action Partnership (ASAP), a voluntary self-reporting and collaborative improvement program for airline employees that fits within the Just Culture model and has set the standard for US aviation safety. In recognition of his contributions to worldwide aviation safety, Scott has received numerous awards and citations from both government agencies and the private sector.

Scott holds a Master of Science degree in Physics from Texas A&M University and a Bachelor of Arts degree in English and Physics from Texas Christian University. His master's thesis contributed to the research and commercial development of the airborne windshear LIDAR project under grant from the Federal Aviation Administration (FAA) and the National Aeronautics and Space Administration (NASA).